



Reserve FTS Information Bulletin

TRICARE Reserve Select (TRS) Policy Change

Under new DoD policy effective **January 1, 2018**, TRS members who are disenrolled for failing to pay their premiums will **NO LONGER** have the option of seeking “NEW” TRS enrollment if the reinstatement request is received by the regional contractor more than 90 days from the last paid-through-date.

It is important to note that TRS coverage reinstatements are handled directly by the regional contractor and not by the TRICARE Regional Offices (TRO) or the Defense Health Agency. To be considered for reinstatement members must ensure their request:

1. Is received by the contractor or postmarked within 90 days of the last-paid-through date;
2. Includes premium payments from the last paid-through-date through the current month, plus the amount for the following two months (to include any administrative fees); **AND**
3. Includes information to establish recurring electronic premium payments (recurring credit card (RCC) or electronic funds transfer (EFT)).

Failure to meet any of these 3 requirements will result in no reinstated coverage and the member will be locked out of new coverage for 12 months.

Why is it critical to update my information?

When a member's premium payment is not made at the beginning of a month, contractors attempt to contact them before the end of the month the premium payment is due to inform them their payment was not received. These attempts are made by phone and notification by regular mail and email. If the required premium payment is not received by the contractor by the end of the month, the member's TRS coverage is disenrolled to the last day of the previous month of coverage (payment received). Upon a disenrollment, notification is sent to the SELRES member (both email and regular mail if listed in DEERS and/or MilConnect) informing them a change has been made to their TRS coverage and to take immediate action.

Avoid being locked out of TRS coverage for 12 months.

Ensure all your contact information is current and updated in DEERS and MilConnect.

Members can update their contact information by:

- Log into MilConnect <https://milconnect.dmdc.osd.mil/milconnect/>
- Call (800) 538-9552; TTY/TDD: (866) 363-2883
- Visit any RAPIDS site <https://www.dmdc.osd.mil/rsl/appj/site>
- Fax updates to (831) 655-8317
- Mail updates to:
Defense Manpower Data Center Support Office
Attn: COA
400 Gigling Road
Seaside, CA 93955-6771

Note: Addresses must be a physical address; P.O. boxes cannot be used.