Limited Availability to Direct Access

As discussed in the below ALCOAST message, Direct Access will have a period of limited availability from 1700 (eastern), Tuesday, October 6, 2020 until approximately 0001 (eastern), Saturday, October 10, 2020 to allow for required changes related to the Presidential Memorandum on Deferring Payroll Tax Obligations in Light of the Ongoing COVID-19 Disaster.

During this period, availability to Direct Access will be limited to only those uses with a business operational need that does not impact the processing of pay.

Reservists and their commands should make preparations for this period of limited availability and complete any required work prior to 1700 (eastern), Tuesday, October 6, 2020.

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SUBJ: ADVANCE PREPARATIONS FOR UPCOMING LIMITED AVAILABILITY TO DIRECT ACCESS

1. This ALCOAST announces necessary preparations in advance of the scheduled period of limited availability to Direct Access. This is required to implement changes within the Coast Guard’s Human Capital Management system, Direct Access, related to the Presidential Memorandum on Deferring Payroll Tax Obligations in Light of the Ongoing COVID-19 Disaster.

2. At 1700 EST, Tuesday, October 06, 2020, availability to Direct Access will be limited to only those users who have a business operational need that does not impact the processing of pay. Direct Access will be reactivated on or about (OOA) 0001 EST, Saturday, October 10, 2020. This limited availability is necessary to avoid the submission of self-service and SPO transactions that potentially conflict with process requirements to support the Presidential Memorandum.

3. This limited availability to Direct Access potentially impacts all Active Duty, Reservists, Retirees, Annuitants and civilian supervisors of military members. During this timeframe, access to self-service in Direct Access for all users will be unavailable. This means no login access, including no ability to submit absence requests, no processing of pay or separation transactions and no processing of orders to include Reserve IDT, ADT, etc.

4. Commanders, Commanding Officers, Officers-in-Charge and Command Senior Enlisted Leaders should advise all members of the need to complete any required work prior to 1700 EST, Tuesday, October 06, 2020.

5. Requests for access to the Coast Guard’s Human Capital Management system, Direct Access during this period should be submitted to LT Chase A. Mercer, Chase.A.Mercer@uscg.mil.


7. Internet release is authorized.