



Reserve Info Bulletin



TEMPORARY EXCEPTION TO POLICY FOR CGOne and SIPRNet USER ACCOUNT LOCKOUTS

Due to the current situation facing our country concerning COVID-19 and the USCG, CG-6 has issued the temporary suspension of the user account lockout requirements contained within the CG Cybersecurity Manual. This will help prevent potential issues with end users losing access to their accounts on CGOne and SIPRNet.

Current policy requires accounts that are inactive for 35 days be disabled automatically, and after an additional 15 days of inactivity, the account be de-provisioned, and after 180 days, deleted. If this policy is left in place, there will be additional problems created for end users and an increase in the amount of time and effort required by IT support personnel. When end user accounts are de-provisioned, all permissions are stripped away and the account is moved to a special container in Active Directory. To reverse this action, a Tier-IV Administrator would be required to manually go in and undo these actions.

This exception to policy will remain in place for 90 days, at which time a review of this waiver will be considered to end or extend this action.

There is no action required for account holders as this is for informational purposes only.

As for other items of concern relating to the COVID-19 Pandemic, please refer to the CG Frequently Asked Questions site found at the following:

<https://www.uscg.mil/coronavirus/> and on the CG Portal at:
<https://cg.portal.uscg.mil/units/cgcpe2/SitePages/Pandemic.aspx>.

Thank you for your patience during this time and we appreciate everyone's support.

#